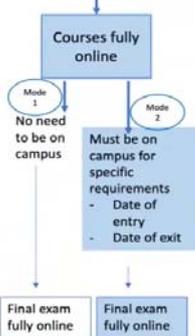


**FAQ : Pgrad Asynchronous Online Examination Sem 2 (20/21)**

Subject	Body	Answer
<b>Online Exam</b>		
<b>Async = Asynchronous Sync = Synchronous</b>		
Network Issues & Webcam	What happen if network is down/having any kind of interruption during exam? Will our work be saved? can we still reconnect and continue the test if we're disconnected. Yes, we will try our best to secure the internet resource with backup plan, but sometimes it just happen to be poor internet connection in my area, regardless of telco choice.	<p>* If there is any interruption please notify your course lecturer (thru 2nd medium such as WhatsApp's, Telegram, etc.) while trying to get connected.</p> <p>* Generally, after you submit your answer, the answer should be recorded on the server.</p> <p>* For the Async Mode, the use of webcam depends on course lecturer discretion.</p>
Registering Answers (to the system).	Are we allow to write in a paper and upload into eLearning? Or We will be using laptop or pc to do exam?  If we use laptop to do exam not everyone fast in typing, in that case how management thinking about this issues?	<p>* The way you log-in your answer to the system will depends on the requirement of the question itself. There are MCQs (Multiple Choice Question), short-answer questions and, essay-type of questions.</p> <p>* Note: If the answer involves sketches (diagrams, highly complicated equations, etc.) then you are required to upload your answers (e.g. in the form of digital image) to the e-Learn.</p>
Uploading Equations Answers.	How are we going to do calculation? Mock exam yesterday did not allow handwritten documents. Are we going to continue with \times ?	* For the Async Mode, if the question requires writing down equations then an upload option (which will be in the form of digital document/image) will be provided.
Synchronous vs. Asynchronous Exam Mode	How can we know our course is under e-proctoring or not?	* Please refer to your Exam Slip. (Note: you can download the Exam Slip from e-portal)
Link to the Exam Questions	How to login to online exam since Link is blocked ? i have tried to login but failed.	<p>* For the Async Mode, the link to the exam will be visible at least half an hour prior to the exam time.</p> <p>* Note: Shared by Fizza - it will open on the day of the exam. i think half an hour prior to the exam time.</p>
Type of Question.	Does all the papers contains MCQ and Essay part in the exam?	* Depends on the exam paper. Generally the type of questions are: MCQs (Multiple Choice Question), short-answer questions and, essay-answer questions.
Session Today	Will this session recorded and shared? As some of our coursemate unable to attend this meeting.	* Only the FAQs (queries posted on Padlet) will be shared to the students. The recording session of today's meeting will not be shared.
Webcam.	Do we have to open our camera during exam? During class if i open my camera i get network issues in that case i probably will not open.	<p>* For the Async Mode, the camera (webcam) is not required to be 'on'.</p> <p>* Note: Course lecturer might request students to switch-on the cameras (webcam) at the beginning of the exam.</p>
Exam Details.	Lecturers are not providing the exam details. They wouldn't say a word. Can you call the lecturers to post it on eLearn?	* In general, the question format should be available to the students from the course lecturer. Please contact the school at <a href="mailto:cs@usm.my">cs@usm.my</a> if the issue persists.
Web camera not recognized due to internet connection issue	Web camera cannot recognized due to suddenly internet connection issue	* For the Async Mode, the use of camera (webcam) is optional.
Past Year Questions.	I don't know senior of Data Science , where can i get a copy , please?	<p>* Generally, pass year questions are available in the library.</p> <p>* Note: Shared by Fizza - can email me ; <a href="mailto:fizza@student.usm.my">fizza@student.usm.my</a></p>
Extra 45 mins	for all the courses there is extra 45m or for some course only	* For all courses under the Async Mode, an extra 45 minutes will be given to the students to answer their respective exam papers.
Mock Exam	Is there any mock exam to test the environment of the online exam (either by exam unit or CS school)?	<p>* For the Async Mode there is no mock exam. Note, the Async Mode final exam will be conducted on the e-Learn platform and therefore will be very similar to exams and quizzes that had been conducted on this platform during the normal semester.</p> <p>* For the Sync Mode, the university had conducted a mock exam on Monday, 25th Jan 2021 (for Comp. Sci. students).</p>

	<p>For synchronous exam, will there be handwritten exam? I am more comfortable to handwrite rather than typing especially for mathematical equations. It took so much time for that part alone.</p>	<p>* For the Sync mode of the online examination, please liaise directly with the Exam Session on the respective procedures (and SOPs). Please contact Ms. Zuhaida (zuhaida@usm.my) if you need a necessary link to the exam session website.</p> <p>* For the Async mode (managed by the school), the MCQs type of question as well as short answers in which you are required to type your answers into the system or scratch your answer and upload the answer to the system.</p>
<p>Cut-and-Paste on the e-Learn</p>	<p>For online exam, is the system able to detect copy and paste in essay questions? If yes, will it affect our exam result? (or just disable the text box for essay questions for, say 1 minute)?</p> <p>Sometimes when editing text, I tend to copy and paste part of the text within the same text box to move it around, rather than retype everything from scratch. This has nothing to do with cheating, but I do appreciate if there is a clarification on this.</p>	<p>* In general, e-Learn does not allow cut-and-paste.</p> <p>* Note: If the offense constitutes plagiarism then the offender will be penalized accordingly. Note that common phrases (common knowledge) does not constitute as plagiarism.</p>
<p>Recorded Session Synchronous Meeting</p>	<p>I missed the meeting yesterday, is there any recordings for us to refer back?</p>	<p>* The Sync Mode meeting was being carried out by the university. Please contact the Exam Section for the recording session.</p> <p>* Note: Shared by Fizza - <a href="https://www.youtube.com/watch?v=jENiC0EXGx0&amp;feature=youtu.be">https://www.youtube.com/watch?v=jENiC0EXGx0&amp;feature=youtu.be</a></p>

**Returning to Campus**

Hybrid Learning.	Is it true next sem we will be doing hybrid learning?	<p>* Generally, our school (as it is) will be conducting Sem 2 (20/21) based on Mode-2. Exception to the international students in which the mode will be fully online.</p> 
Cisco Webex	<p>Will we continue to use Cisco Webex (for online sessions) in next semester?</p> <p>Currently for some courses enrolled by over 100 students, the network issue on the platform will become really significant: the animation on the shared screen seems really lagging, sometimes the sound quality is not good (i.e., chopping) as well, not to mention when everyone is required to turn on their camera during the tests.</p>	* There is no restriction of using Cisco WebEx, even though the university subscribes to WebEx.
Cisco Webex	Why not switch to Microsoft Teams, Zoom or Google Meet as lagging problems exist.	* Please suggest to your course lecturer respectively. School will look into this.
	For students taking CDS506 next semester, is it also a requirement to be in campus physically?	* Not needed.
Practicum Project.	I have practicum project for next semester and my practicum place is in USM. The project is doing offline. Do I have to go back to Penang.	<p>* Students are not required to be on campus during practicum. Please contact Dr. Nasuha for details.</p> <p>* If needed and student needs to stay on campus during practicum, please check with Pusat Perumahan dan Penginapan Universiti (PPPU) on campus accommodation information.</p>
Difficulty Coming to Campus.	Do students have to strictly follow the date of entry? I am back home in Kuching, Sarawak and the flights to and from here are very limited at the moment due to arising number of cases.	* The school will accommodate such situation. Please contact dean if needed.
Request Early Notification.	Im currently working in another state... if we all need to be back to campus do let us know earlier.... because finding new job in Penang will be tough during this pandemic and need to make other arrangements too	* School will do the necessary notification.
Registration Deadline.	When is the due date to register the course for next semester?	<p>* See below:</p>  <p>Version: January 2021</p> <p><b>Institute of Postgraduate Studies</b> Universiti Sains Malaysia 11800 USM Penang, MALAYSIA email : <a href="mailto:admission_ips@usm.my">admission_ips@usm.my</a> <a href="http://www.admissions.usm.my">www.admissions.usm.my</a></p>

What about dependants returning	Some students cannot leave dependants back home. What is the status of dependants coming back.	Unfortunately holders of dependant pass are still not allowed to enter Malaysia.
Online Course	I cannot follow the course via online learning since right from the first semester due to internet connection. Can I stop register the following semester until I mastered Python languages and R language, please? I'm here for learning knowledge, not just passed the exam. I still prefer face to face learning.	* You can choose to take minimum number of courses or postpone a semester.

Others		
Student Card	Are we allowed to collect the smart card? Can we access to the library now?	* The student-cards are available at the school main office. Please collect them when it is safe to do so. Note: Currently the main office is closed until 4th Feb. 2021 (or until further notice).  * You need the student card to get access to the library.
Student Card	Until todote , I'm still yet to collect the student card. Can I suggest USM sent the student card by post?	* The school will look into the possibility of sending the student card using courier service.
Library	Can I suggested the library switch to digital library such PENANG DIGITAL LIBRARY? Even though the MBPP or MBSP also have e-counter and e-payment, why not we have e-library?	* The school will pick up the suggestion.
Accomodation Declaration	International students have to fill accomodation declaration form, stating where we will stay. Can we use USM accomodation in the letter without committing to stay there for 1 semester? Because its not safe to make a deal for rooms outside campus from overseas.	We believe this is for your visa application. Please contact the Visa Unit at IMCC for them to assist you further in this matter. You may e-mail to fadzilla@usm.my or contact them via WA at +6046532777 (Mrs. Fadzilla) or +6046532492 (Ms. Sabrina).
DSA - Personal Issue.	My name is Tham Kok Bing, master in Data Science and Analytics of Oct 2020 intake. Regarding the briefing session today, I actually did not receive any information via email. I was informed by my coursemates. May I know who should I refer to to this matter to ensure I 'm able to receive future updates?	* Issue is being rectified by Dr. Nasuha.
Past Year Exams	At the library, only very few courses are available to be referred for master courses. Seems like there is no obligation process in place to ensure that all past year exams are uploaded at the library. Hoping for an improvement in this area.	Past Year Exam - download here: <a href="https://ethesis.usm.my/jspui/handle/123456789/9304">https://ethesis.usm.my/jspui/handle/123456789/9304</a>
School's Lab.	When our school is going to open study room or lab for PG students? Those who stay in the campus we doesn't have any place to study. Always go around different school. While almost every school open their lab for on campus student to use but we don't have a place to study in our school?	* Due to the rising cases of Covid-19 and MCO instruction, school's labs will be closed up until 4th Feb. The availability of the labs after 4th of Feb will be notified soon.  * Note: Based on the university categorization, our labs availability is put under "good to have" rather than "must to have" category.

**Important contact:**

Important Official websites	1. USM: <a href="https://www.usm.my">https://www.usm.my</a> 2. CS School: <a href="https://cs.usm.my/">https://cs.usm.my/</a> 3. USMinfo: <a href="https://www.myusminfo.com">https://www.myusminfo.com</a> 4. HOUSING AND ACCOMMODATION CENTRE (HAC): <a href="http://p3u.usm.my/">http://p3u.usm.my/</a> 5. Student Development Affairs & Alumni Division: <a href="http://hepa.usm.my/">http://hepa.usm.my/</a> 6. Bursary: <a href="https://bursary.usm.my/">https://bursary.usm.my/</a>	
CS Staff Directory	<a href="https://directory.usm.my/?direktorstaf/direktori&amp;kod=00170">https://directory.usm.my/?direktorstaf/direktori&amp;kod=00170</a>	
Important Official Fb pages	USM: <a href="https://www.facebook.com/USMOfficial1969/">https://www.facebook.com/USMOfficial1969/</a> CS School: <a href="https://www.facebook.com/PPSKOM/">https://www.facebook.com/PPSKOM/</a> Student Representative Council (MPP): <a href="https://www.facebook.com/mppusm.official/">https://www.facebook.com/mppusm.official/</a>	